

Cyber Claims Examples

Insurance is purchased for peace of mind and the quality of the claims-handling service when it is required. Cyber-attacks are an increasing risk for various professions and additional cover can be purchased in respect of these risks. At Tokio Marine HCC, we have a claims team with a wealth of relevant experience

Email account hacked:

The Insured is a financial adviser and one of its employees had their email account hacked which potentially resulted in confidential client information being accessed. We instructed IT consultants to examine the extent of the attack and advise on appropriate strategies for minimising the risk of future incidents and lawyers to advise the Insured on notifying its clients and regulatory bodies.